Uninstall and reinstall Scanner Service

Copy the new version of the Scanner Service into the C:\onVisit Folder

> This PC > Local Disk (C:) > onVisit >							
	□ Name	Date modified	Туре	Size			
	🖂 📜 10603.onVisit.ScannerService	11/26/2019 4:27 PM	File folder				
*	onVisit.ScannerService	11/26/2019 3:59 PM	File folder				
*							

Get the correct COM port for the QR reader either by running this Powershell command in a Powershell Prompt in Administrator mode.

"Get-WMIObject Win32_SerialPort | Select-Object DeviceID, Description"

Or get the list from Device Manager in the Control Panel.



Edit the Adaptive.onVisit.ScannerService.exe.config file and put in the correct COM Port number and correct Location ID found here in the onVisit Control Panel:



🔚 Ada	aptive.onVisit.ScannerService.exe.config 🔀
1	<pre><?xml version="1.0" encoding="utf-8"?></pre>
2	₽ <configuration></configuration>
3	e <appsettings></appsettings>
4	PORT SETTINGS
5	<pre><add key="BaudRate" value="9600"></add></pre>
6	<pre><add key="Parity" value="None"></add></pre>
7	<pre><add key="DataBits" value="8"></add></pre>
8	<add _="" key="StopBits" value="One"></add>
9	<add key="PortName" value="COM5"></add>
10	
11	CONNECTION SETTINGS
12	<add key="UseHTTPS" value="True"></add>
13	<add key="Username" value="10603"></add>
14	<add key="Password" value="d93cc325b6clacf5f5efece6703477879093ee3cf8f6aafe5cb731e129ed73b2"></add>
15	<add key="LocationId" value="1"></add>
16	<pre><add key="OVServiceUrl" value="https://10603.onvisit.net/onVisitService/"></add></pre>
17	
18	<add key="ServiceName" value="10603.Adaptive.onVisit.ScannerService"></add>
19	<add key="DisplayName" value="10603 Adaptive onVisit ScannerService"></add>
20	
21	<add key="LogDebugEnabled" value="True"></add>

Open Services and stop the Scanner Service.



Uninstall the old Scanner Service by running the Uninstaller batch file in Administrator mode.

	Name Name	Date modified	Туре	Size
	Adaptive.onVisit.ScannerService.exe	9/6/2018 11:03 AM	Application	55 KB
	Adaptive.onVisit.ScannerService.exe.config	9/6/2018 12:00 PM	CONFIG File	4 KB
R	Adaptive.onVisit.ScannerService.InstallLog	11/26/2019 5:03 PM	INSTALLLOG File	2 KB
*	Adaptive.onVisit.ScannerService.InstallState	11/26/2019 5:03 PM	INSTALLSTATE File	8 KB
*	InstallScannerService.bat	1/27/2017 10:03 AM	Windows Batch File	1 KB
cann	Newtonsoft.Json.dll	6/18/2017 1:57 PM	Application extension	639 KB
	UninstallScannerService.bat	1/27/2017 10:03 AM	Windows Batch File	1 KB

Install the new Scanner Service by running the Installer Batch file in Administrator mode.

This PC 🔉	Local Disk (C:)	>	onVisit ≯	10603.onVisit.ScannerService

	Name ^	Date modified	Туре	Size
	InstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
	_UninstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
×	Adaptive.onVisit.ScannerService.exe	9/6/2019 9:57 AM	Application	58 KB
*	Adaptive.onVisit.ScannerService.exe.config	11/26/2019 4:19 PM	CONFIG File	5 KB
*	Microsoft.AspNet.SignalR.Client.dll	4/3/2019 12:30 AM	Application extension	152 KB
ann	Newtonsoft.Json.dll	11/27/2018 6:07 PM	Application extension	660 KB

Start the new Scanner Service

🔍 Services					20 🗸		
File Action View	Help						
Services (Local)	Services (Local)						
10603 Adaptive onVisit ScannerService Stop the service <u>Restart</u> the service		Name	^	Description	Status	Startup Type	Log On As
		10603 Adaptive onVisit ScannerService			Running	Automatic	Local System
		AarSvc_2fb8c		Runtime for		Manual	Local System
		ActiveX Installer (AxInstSV)		Provides Use		Manual	Local System
		Adaptive onVisit ScannerService				Automatic	Local System
		AllJoyn Router Service		Routes AllJo		Manual (Trigg	Local Service
		🐏 App Readiness		Gets apps re		Manual	Local System
	I	Application Identity		Determines		Manual (Trigg	Local Service

Open the log file to check if the Scanner Service have a connection to the QR reader at the COM Port.

This PC > Local Disk (C:) > onVisit > 106	03.onVisit.ScannerService
---	---------------------------

	Name ^	Date modified	Туре	Size
	InstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
	_UninstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
*	Adaptive.onVisit.ScannerService.exe	9/6/2019 9:57 AM	Application	58 KB
*	Adaptive.onVisit.ScannerService.exe.config	11/26/2019 4:19 PM	CONFIG File	5 KB
*	Microsoft.AspNet.SignalR.Client.dll	4/3/2019 12:30 AM	Application extension	152 KB
:ann	Newtonsoft.Json.dll	11/27/2018 6:07 PM	Application extension	660 KB
	Trace.Adaptive.onVisit.ScannerService.log	11/26/2019 5:09 PM	Text Document	1 KB