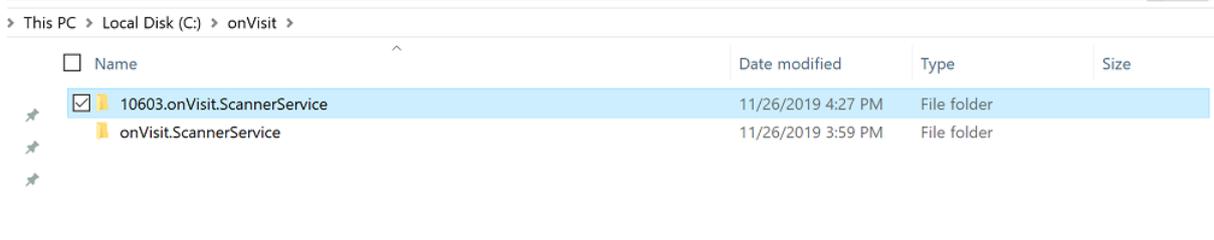


Uninstall and reinstall Scanner Service

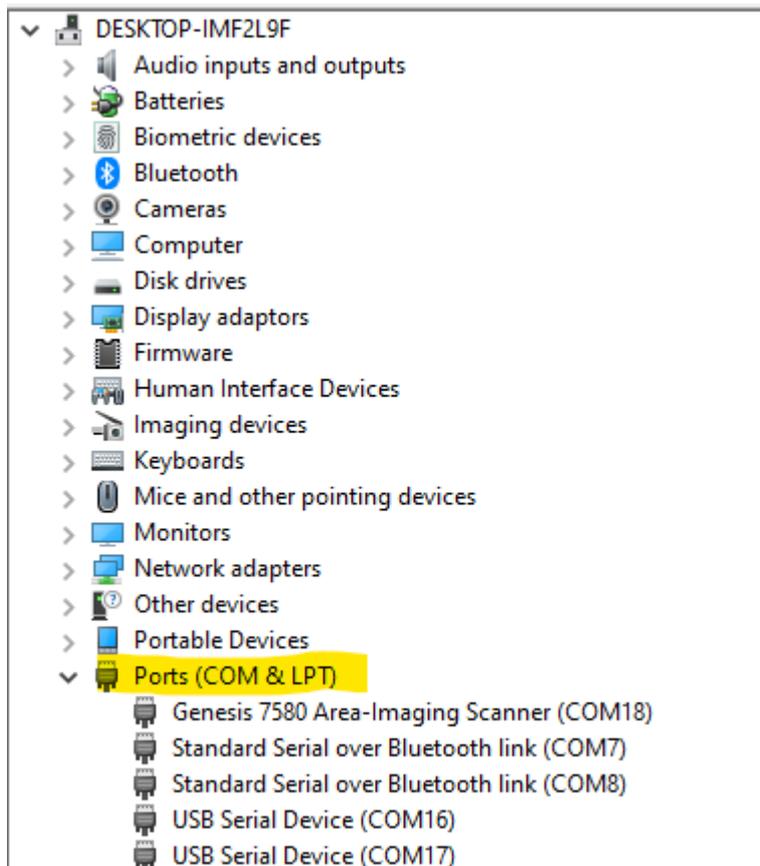
Copy the new version of the Scanner Service into the C:\onVisit Folder



Get the correct COM port for the QR reader either by running this Powershell command in a Powershell Prompt in Administrator mode.

```
"Get-WMIObject Win32_SerialPort | Select-Object DeviceID,Description"
```

Or get the list from Device Manager in the Control Panel.

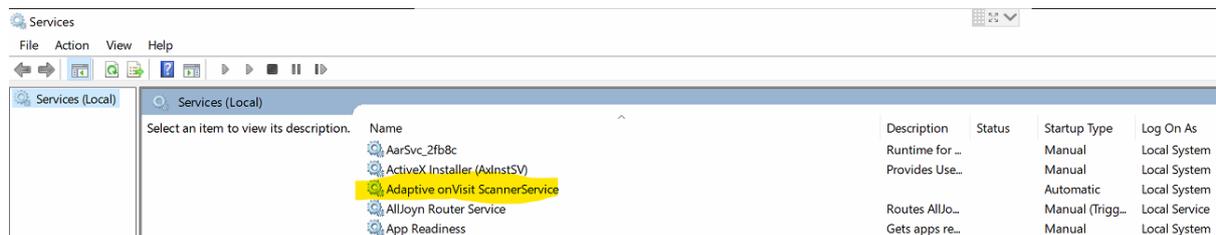


Edit the Adaptive.onVisit.ScannerService.exe.config file and put in the correct COM Port number and correct Location ID found here in the onVisit Control Panel:

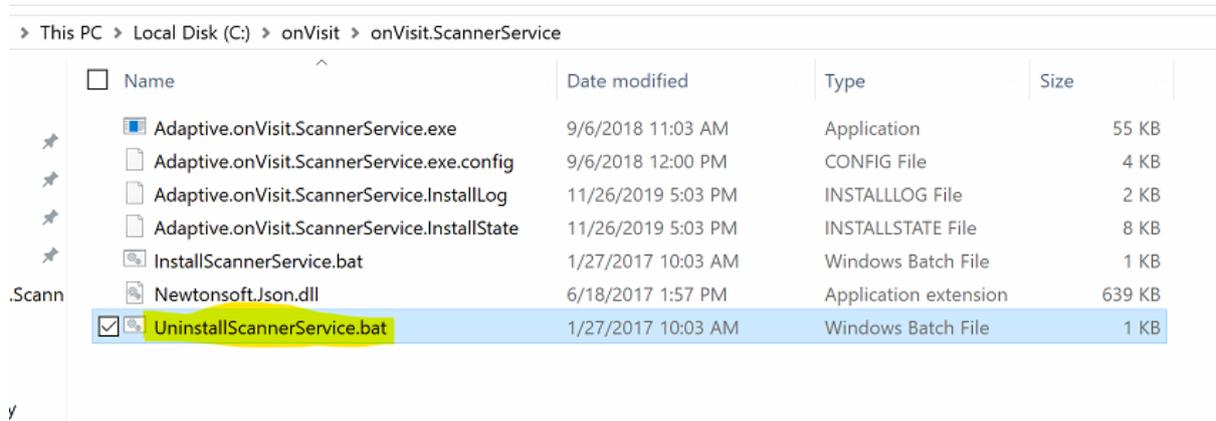


```
Adaptive.onVisit.ScannerService.exe.config
1 <?xml version="1.0" encoding="utf-8"?>
2 <configuration>
3 <appSettings>
4 <!--PORT SETTINGS-->
5 <add key="BaudRate" value="9600" />
6 <add key="Parity" value="None" />
7 <add key="DataBits" value="8" />
8 <add key="StopBits" value="One" />
9 <add key="PortName" value="COM5" />
10
11 <!--CONNECTION SETTINGS-->
12 <add key="UseHTTPS" value="True" />
13 <add key="Username" value="10603" />
14 <add key="Password" value="d93cc325b6c1acf5f5efece6703477879093ee3cf8f6aafe5cb731e129ed73b2" />
15 <add key="LocationId" value="1" />
16 <add key="OVServiceUrl" value="https://10603.onvisit.net/onVisitService/" />
17
18 <add key="ServiceName" value="10603.Adaptive.onVisit.ScannerService" />
19 <add key="DisplayName" value="10603 Adaptive onVisit ScannerService" />
20
21 <add key="LogDebugEnabled" value="True" />
```

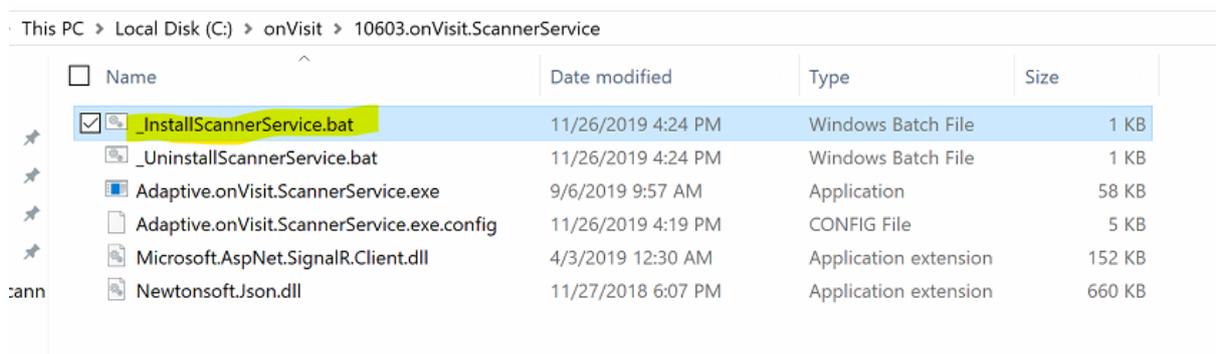
Open Services and stop the Scanner Service.



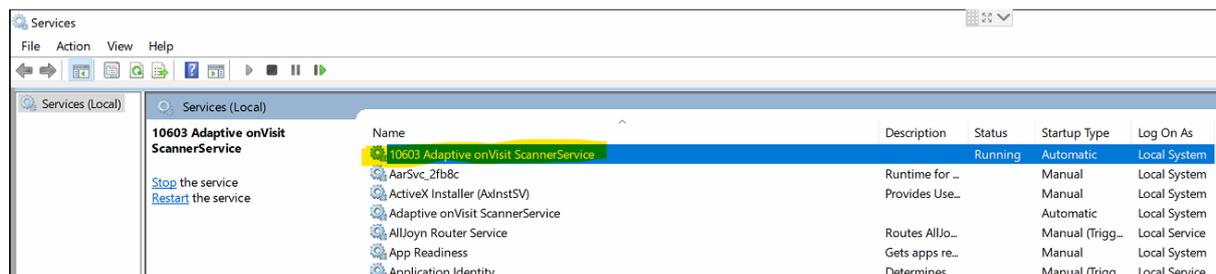
Uninstall the old Scanner Service by running the Uninstaller batch file in Administrator mode.



Install the new Scanner Service by running the Installer Batch file in Administrator mode.



Start the new Scanner Service



Open the log file to check if the Scanner Service have a connection to the QR reader at the COM Port.

This PC > Local Disk (C:) > onVisit > 10603.onVisit.ScannerService

<input type="checkbox"/>	Name	Date modified	Type	Size
	_InstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
	_UninstallScannerService.bat	11/26/2019 4:24 PM	Windows Batch File	1 KB
	Adaptive.onVisit.ScannerService.exe	9/6/2019 9:57 AM	Application	58 KB
	Adaptive.onVisit.ScannerService.exe.config	11/26/2019 4:19 PM	CONFIG File	5 KB
	Microsoft.AspNet.SignalR.Client.dll	4/3/2019 12:30 AM	Application extension	152 KB
ann	Newtonsoft.Json.dll	11/27/2018 6:07 PM	Application extension	660 KB
<input checked="" type="checkbox"/>	Trace.Adaptive.onVisit.ScannerService.log	11/26/2019 5:09 PM	Text Document	1 KB